

FirstWatch Background and Reference Information:

FirstWatch is currently deployed in 29 states & provinces (representing more than 90 LIVE FirstWatch systems) and is protecting more than 74,000,000 people across North America. Soon additional new system deployments will go LIVE across the US and Canada. In addition, 2010 will mark our first international deployment, as (3) new sites go LIVE across New Zealand.

FirstWatch is a commercial off-the-shelf (cots) situational awareness and surveillance software system that, once configured to work with organizations respective data sources, will allow authorized users to securely monitor existing data systems for statistically significant occurrences, based on user-defined criteria—from a situational awareness, homeland security, public health or operational standpoint.

Once a concerning volumetric or geographic trend (or pattern) is detected, the FirstWatch system will automatically alert user-defined personnel by sending summary call charts and a map showing geographic distribution of occurrences (including reports with details) via email, pager, SMS (short text message) or fax.

Alerted personnel can use the real-time FirstWatch situational awareness information to determine the nature and significance of the occurrence, and take appropriate steps to warn and protect the public (as well as first responders), if necessary.

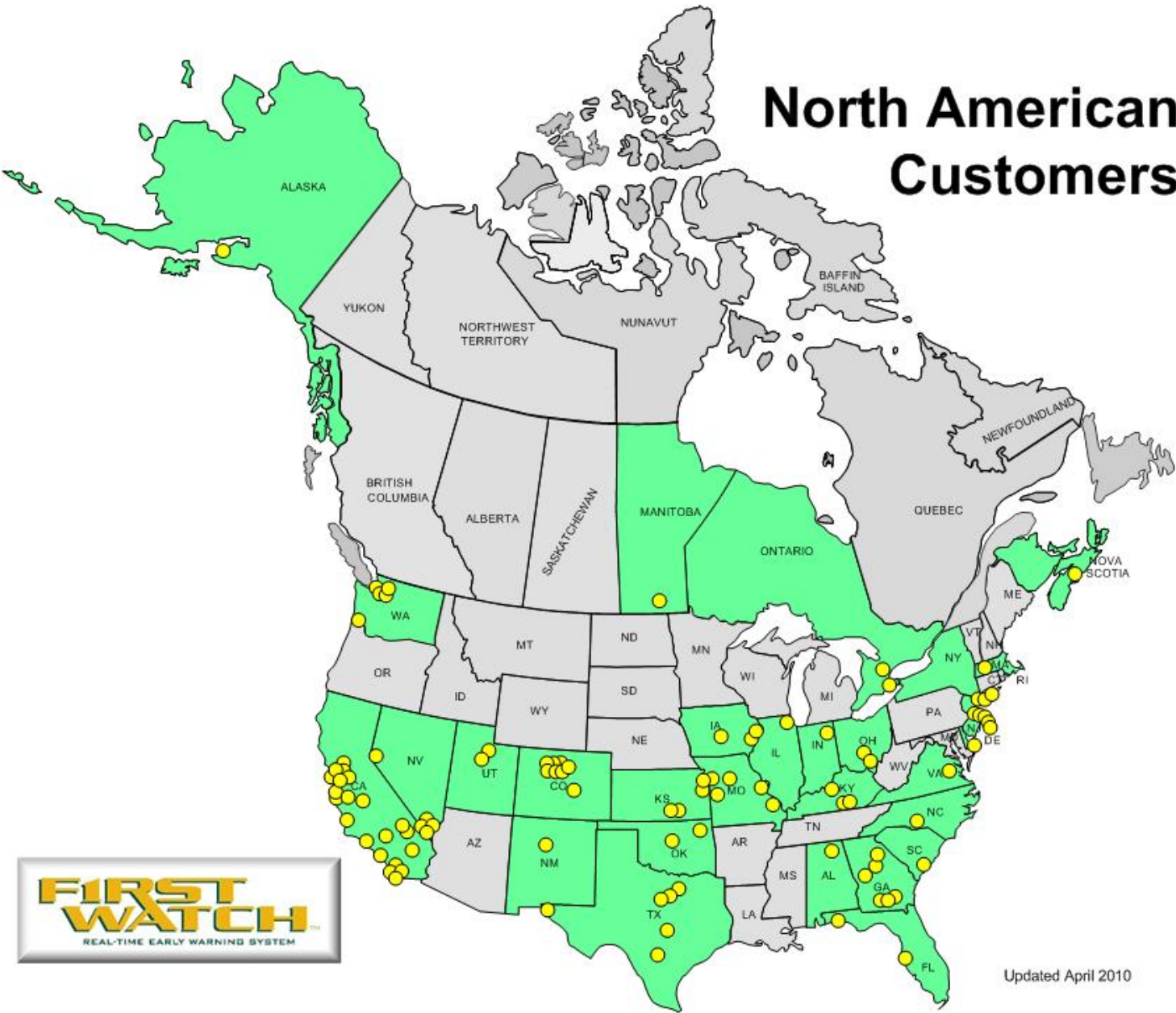
FirstWatch is currently providing Public Safety and Public Health agencies with automated real-time surveillance information by monitoring 9-1-1 (Police, Fire and EMS) data sources such as Computer Aided Dispatch (CAD) and algorithmic call screening software know as ProQA, as well as Paramedic Field data (ePCR data), Hospital ED data, Hospital Diversion data and Poison Control Center data. FirstWatch also monitors the PSIAM (Priority Solutions) Nurse Call Triage data.

FirstWatch is designed to allow aggregation of data from multiple Public Safety agencies with disparate (or similar) data sources in providing authorized users with a true real-time, regionalized perspective across geopolitical boundaries and operational areas.

The FirstWatch data centers currently contain more than 34,000,000 Public Safety incidents and Public Health records. FirstWatch is the largest database of its kind in and is currently growing at the average rate of more than 25,000 new records daily, that's more than 10,000,000 new records per year.

www.firstwatch.net

North American Customers



In response to your request for information, LIVE FirstWatch sites (through April 1st, 2010) are plotted on the Map above and are also listed below.

Every single one of the 90 FirstWatch customer sites is referenceable and the FirstWatch team is proud to provide contact information from any of our LIVE deployment sites upon request.

FirstWatch Customer Sites as of April 2010

Cust #	Agency / Customer	Location
1	American Medical Response	Independence, MO
2	American Medical Response	Las Vegas, NV
3	American Medical Response	Contra Costa County, CA
4	American Medical Response	Riverside County, CA
5	American Medical Response	Sonoma County, CA
6	American Medical Response	Arlington. TX
7	American Medical Response	Colorado Springs, CO
8	American Medical Response	Alameda, CA
9	American Medical Response	Santa Clara County, CA
10	Anchorage Fire & EMS	Anchorage, AK
11	Arapahoe County E911	Arapahoe County, CO
12	Austin (Travis County) Fire & EMS	Austin, TX
13	Barren / Metcalf 9-1-1	Barren/Metcalf Counties, KY
14	Bergen County Public Health	Bergen County, NJ
15	Bernalillo County Fire & EMS	Bernalillo County, NM
16	Boone County	Columbia/Boone County, MO
17	Cape County Private Ambulance	Cape Girardeau, MO
18	CENCOM (Atlantic Health)	Newark, NJ
19	Central Ohio Poison Center	Columbus, OH
20	Charleston County EMS	Charleston, SC
21	City and County of San Francisco EMS	San Francisco, CA
22	City of North Las Vegas	Las Vegas, NV
23	City of Oceanside	Oceanside, CA
24	City of Plano - Communications	Plano, TX
25	City of Sandy Springs ECC 911	Sandy Springs, GA
26	Clark County Fire Communications	Clark County, NV
27	Clark County Regional Services Agency (CRESA)	Vancouver, WA
28	Columbus Emergency Communications	Columbus, GA
29	Contra Costa County EMS & Fire	Contra Costa County, CA
30	Des Moines Fire & EMS	Des Moines, IA
31	El Paso Fire & EMS	El Paso, TX
32	Emergency Health Services (and EMC, Inc)	Nova Scotia, Canada
33	Emergency Medical Services Authority (EMSA)	Oklahoma City, OK
34	Emergency Medical Services Authority (EMSA)	Tulsa, OK
35	Fulton County ECC	Fulton County, GA
36	Heartland Communications JPA	El Cajon, CA
37	Henderson Fire Department	Henderson, NV
38	Huntsville EMS, Inc (HEMSI)	Huntsville, AL
39	Jersey City EMS (Liberty Health)	Jersey City, NJ
40	Johnson County Health Department	Johnson County KS
41	Johnson County MedAct	Johnson County KS
42	Kansas City Fire Department (KCK Fire)	Kansas City, KS
43	Kern County EMS	Kern County, CA
44	Las Vegas Fire - Rescue	Las Vegas, NV
45	Los Angeles City Fire Department (LAFD)	Los Angeles, CA
46	Louisville Metro EMS (LMEMS)	Louisville, KY
47	Loyola University Medical Center EMS (LUMCEMS)	Chicago (Cook County), IL
48	Medic EMS	Davenport, IA
49	St Charles County Ambulance (SCCAD)	St Charles County, MO

FirstWatch Customer Sites as of April 2010 (cont)

Cust #	Agency / Customer	Location
50	Mecklenburg / Medic 911	Charlotte, NC
51	Medic West Ambulance	Las Vegas, NV
52	Medical Center of Bowling Green	Bowling Green, KY
53	Medical Center of Central Georgia - (MCCG ED)	Macon, GA
54	Medical Center of Central Georgia - (MCCG EMS)	Macon, GA
55	MEDSTAR EMS	Fort Worth, TX
56	Metropolitan Ambulance Services Trust (MAST)	Kansas City, MO
57	MICCOM (NNJMICU)	Totowa, NJ
58	Mid-Georgia Ambulance (MGA)	Macon, GA
59	North County Communications JPA (NorthCOMM)	Rancho Santa Fe, CA
60	North Shore Long Island Jewish Health System - ED	Long Island, NY City, NY
61	North Shore Long Island Jewish Health System - EMS	Long Island, NY City, NY
62	Okaloosa County	Okaloosa County, FL
63	Passaic County Public Health	Passaic County, NJ
64	Region of Niagara EMS	Niagara, ON, Canada
65	Regional Ambulance Authority (RAA)	Richmond, VA
66	Regional Emergency Medical Services Authority (REMSA)	Reno, NV
67	Riggs Ambulance Service	Merced County, CA
68	Robert Wood Johnson Hospital EMS (RWJUH EMS)	New Brunswick, NJ
69	Rural Metro Pacific Northwest	Tacoma/Puget Sound, WA
70	Salt Lake City Fire	Salt Lake City, UT
71	San Antonio Fire & EMS	San Antonio, TX
72	San Diego Fire - Rescue	San Diego, CA
73	San Diego Medical Services Enterprise (SDMSE)	San Diego, CA
74	San Mateo County EMS	San Mateo County, CA
75	San Mateo County Medical Center	San Mateo County, CA
76	San Ramon Valley Fire	San Ramon, CA
77	Seattle Fire Department	Seattle, WA
78	Sedgwick County EMS	Sedgwick County, KS
79	Sedgwick County Public Health	Sedgwick County, KS
80	Solano County EMS	Solano County, CA
81	Southeast Ohio EMS	Gallipolis, OH
82	Suffolk County Fire Rescue & EMS	Long Island, NY
83	SunStar EMS	Pinellas County, FL
84	Sussex County EMS	Sussex County, DE
85	Three Rivers Ambulance Authority (TRAA)	Fort Wayne, IN
86	Toronto EMS (TEMS)	Toronto, Ontario, Canada
87	Valley Emergency Communications (VECC)	Salt Lake County, UT
88	Ventura County Fire Rescue	Ventura, CA
89	Wesley Medical Center	Wichita, KS
90	Winnipeg Fire & Paramedic Services (WFPS)	Winnipeg, Manitoba, CAN
Total LIVE Sites / Agencies: 90		