



What's **NEW** since we saw you last

FirstWatch® Dashboard is a web-enabled platform that effortlessly extends data from single or multiple (disparate or similar) data sources, for quick and easy heads-up displays of mission critical real-time information.

FirstWatch Dashboards increase situational awareness and improve operational efficiencies by facilitating secure access to key Public Safety data sources, such as: Computer Aided Dispatch (CAD), ProQA, ePCR and RMS, locally or regionally.

Features include:

- Individual Dashboard view, based on permissions.
- Snapshot of current status in near real-time (when applicable).
- Interactive Drill-Down capability from the dials and pie charts.
- Drill down into the underlying FirstWatch Trigger for detailed information.
- Current Trend Monitoring based on qualifying events.
- KPI Monitoring in real-time - Current or Month to Date views of Compliance to Goal.
- Status indicators ensure data is online and serve as visual indicator for Trend Triggers alert mode.
- 2-click exports to Excel or KML (Google Earth) for detailed data analysis & map plotting (see inset).

2 quick clicks exports data to Excel or KML

Date/Time	Pri	Problem	ProQA	Address/Location	Overage
2010-01-05 23:45:33	2	Breathing Difficulty C1		DE-IDENTIFIED	00:03:00
2010-01-06 13:11:30	1	Unconscious - Syncope C1C		DE-IDENTIFIED	00:00:47
2010-01-06 16:17:14	2	Allergic Reaction C1		DE-IDENTIFIED	00:00:00
2010-01-06 16:39:46	1	Non Breather - C1C		DE-IDENTIFIED	00:00:00
2010-01-06 17:03:20	2	Chest Pain C1		DE-IDENTIFIED	00:00:00

Event List	Problem	ProQA	Dispatch Date	Sender App	Event Address Location
2010-01-06 17:03:20	Chest Pain C1		2010-01-06 17:03:20	911	DE-IDENTIFIED
2010-01-06 16:39:46	Non Breather - C1C		2010-01-06 16:39:46	911	DE-IDENTIFIED
2010-01-06 16:17:14	Allergic Reaction C1		2010-01-06 16:17:14	911	DE-IDENTIFIED
2010-01-06 13:11:30	Unconscious - Syncope C1C		2010-01-06 13:11:30	911	DE-IDENTIFIED
2010-01-05 23:45:33	Breathing Difficulty C1		2010-01-05 23:45:33	911	DE-IDENTIFIED

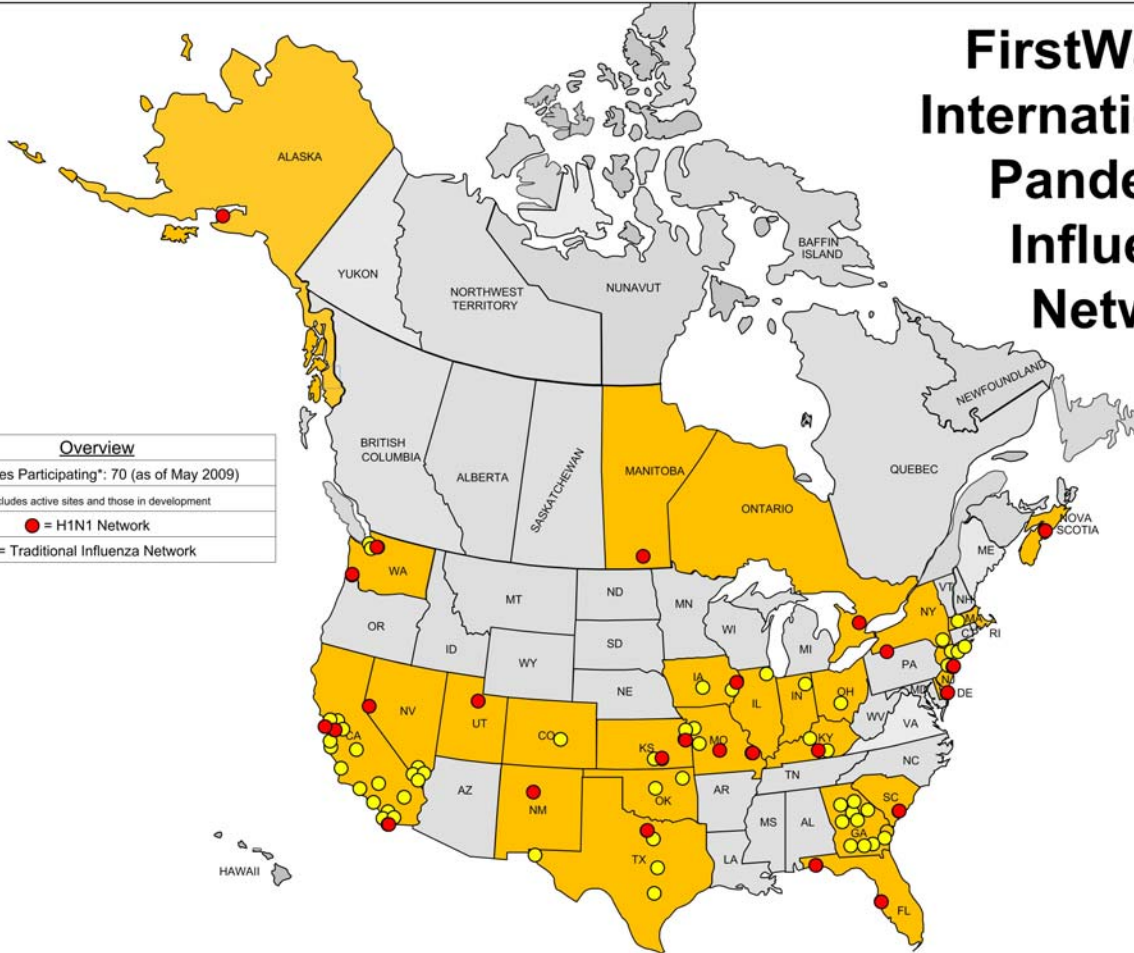
What's
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2010 H1N1 Flu Surveillance helping customers across the US and Canada

FirstWatch International Pandemic Influenza Network

Overview
Agencies Participating*: 70 (as of May 2009)
*Includes active sites and those in development
● = H1N1 Network
● = Traditional Influenza Network



"I just wanted to take the opportunity to commend the FirstWatch team on the pro-active approach you all took to dealing the recent H1N1 outbreak. If it were any other vendor, I'd be surprised to hear comments like, "Just tell us what you need and we'll do it. We'll give it to you for free to see if it works for you. If you want to keep it, we'll figure out the payment later." ...but with FirstWatch, that approach is no longer surprising. We requested a change in one of our triggers, and it was done almost immediately. The [H1N1] conference call was a good idea. You're doing a great job!"

- Art Lathrop, EMS Director, Contra Costa Health Services, CA

We have lots of great resource information on customer usage of FirstWatch during past Flu Seasons and the 2009 H1N1 outbreak.

Resources include: DOT / NHTSA; Preparing for Pandemic Influenza, Magazine and Newspaper articles, TV clips and more—please see our website for downloads, or ask us to send this great Flu surveillance information to you & your teams!!

www.firstwatch.net

