

LEADERSHIP TRAINING

HOSTED BY THE SAN DIEGO, LOS ANGELES,
AND ORANGE COUNTY AMBULANCE ASSOCIATIONS

Thursday September 5, 2019 8:30 AM–5:00 PM

Where:



11154 Hwy 76, Pala, CA 92059 (877) 946-7252

Morning Session – MARK WALDO

“Toxic Leadership and Supervision in Law Enforcement and EMS.”

Toxic leadership is detrimental to public safety. In this lecture, we will discuss the differences between a Leader, Supervisor, and a Manager. This presentation will review the types of leadership styles and highlight the qualities of a good leader and how bad supervision can create a toxic work environment. We will also review how to transition into a supervisory role while maintaining the support from subordinates and command staff.



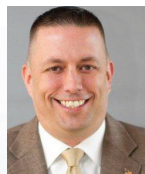
Mark Waldo is the Forensic Services Supervisor of the Santa Ana Police Department's Crime Scene Investigation Unit. He is a proficient Certified Senior Crime Scene Analyst with over 25 years of law enforcement experience and over 2000 hours of formalized training in a variety of forensic disciplines. He also has over 13 years of experience in EMS. Prior to his tenure with the Santa Ana Police department, Mark was the Assistant

Regional Manager / Operations Manager of Schaefer Ambulance Service, Inc. in Orange County, California, responsible for 75+ employees and an annual budget of \$2.1 million.

Morning Session – SCOTT WHITE

“01 October Shooting.”

After action review and lessons learned from the Ambulance response to the largest mass shooting in modern US history. We will be discussing the initial response from the private ambulance providers and collaboration between agencies. We will also discuss the recovery and mental health of caregivers. Finally we will be looking to the future and what technology will do to assist EMS.



Scott White is an accomplished EMS Leader with a proven track record. Scott has held numerous EMS leadership roles, most recently successfully leading the AMR Nevada. AMR is currently the largest ambulance provider in the state of Nevada with over 900 caregivers responding to over 300,00 patients annually.

Scott began his EMS career in 1989 as Hospital Corpsman in the US Navy, serving tours of duty in Kuwait and Somalia. Scott received the 2009 AMR President's Award and under Scott's leadership, AMR Los Angeles received the 2000 Business of the Year Award from the City of Palmdale, CA, and AMR Nevada Operations received the 2018 AMR Business Unit of the Year Award. In 2018 Scott was named one of Southern Nevada's 2018 Healthcare Headliners.

TITLE SPONSOR



Afternoon Session – GORDON GRAHAM

“Five Concurrent Themes for Success”

Mr. Graham has presented this program to public and private personnel from high-risk occupations around the world. If the ultimate goal for everyone in every job description is to get things done right – this “checklist” that Gordon has developed is a good tool that can be used to achieve this goal. The “Themes” are Risks Management, Systems, Customer Service, Accountability and Integrity – and when these themes are fully considered, things have a much higher probability of going right and avoiding the nasty consequences that occur when things do not go right.

_____ followed by _____

“Ethical Decision Making”

Having been present at many “staff meetings” he saw a trend. All too often when an agency suffers a tragedy – the leadership team looks for “what caused it?” And all too often the “cause” is identified as “the involved employee made a bad decision.

The “bad decision” made by the employee may well be the “proximate” cause – but the real “problem lying in wait” is oftentimes something very different. “Have you ever trained your personnel on how to make “good decisions”? In too many organizations, we teach our people how to do things – but we do not teach them how to think.

Some thirty plus years ago Gordon developed a decision making process for public safety personnel. This “ten step approach” to thinking things through is being used by public safety agencies around the world and has been credited with preventing tragedies. In this brief program Gordon will not only present his “decision making process” but fill in the blanks as to how this system was developed and how it can work for your organization.



The presenter of this action-packed seminar is Mr. Gordon Graham, an internationally recognized 33-year veteran (retired) of California law enforcement, and a practicing attorney with a background and formal education as a risk manager. Gordon is also the co-founder of the popular website www.firefighterclosecalls.com and is on the advisory committee for www.firefighternearmiss.com. He is also the co-founder of Lexipol – a company designed to standardize policy, procedure and training in public safety agencies around America.

Mr. Graham combines his vast knowledge in multiple areas with great humor with the goal of educating the attendee on how to better protect themselves, their employer, their profession, and their family. Those familiar with Mr. Graham know the exciting, information-filled seminars he delivers. The program will contain foundational information about the value of the discipline known as risk management. In a nutshell, this is a formalized process of identifying and evaluating risks, and developing strategies today to eliminate future problems.

EMS LEADERSHIP TRAINING SEMINAR

Presented by the Ambulance Association of San Diego County (AASDC), Ambulance Association of Orange County (AAOC), and the Los Angeles County Ambulance Association (LACAA)

REGISTRATION FORM

Thursday, September 5, 2019 | 8:30 AM–5:00 PM

Agency/Company: _____

Address: _____ City/State/Zip: _____

Telephone: _____ Fax: _____ Email: _____

Registration includes admission to the seminar and lunch.

For overnight reservations, please call Pala Resort & Casino at (877) 725-2766 and mention GROUP CODE - EMSJ19A for an arrival date of Wednesday, September 4, 2019, departing on Friday, September 6, 2019 or EMS LEADERSHIP CONFERENCE. A discounted room rate of \$99.00 has been secured

Please call before **August 14th** to confirm your reservation.

For more information about Pala's location and services, please visit www.palacasino.com.

Seminar Attendee Fees

(Lunch Included)

On or before 8/22	Qty	_____	x	<u>\$50</u>	=	_____	Total
After 8/22	Qty	_____	x	<u>\$75</u>	=	_____	Total

Speakers

MARK WALDO

"Toxic Leadership and Supervision in Law Enforcement and EMS"

SCOTT WHITE

"01 October Shooting"

GORDON GRAHAM

*"Five Concurrent Themes for Success"
"Ethical Decision Making"*

Please print or type all attendee names as they should appear on each name badge. Please attach a separate sheet if necessary.

Attendee Name

Title

Attendee Name

Title

_____	_____	_____	_____
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_____	_____	_____	_____

Send completed form to:

Los Angeles County Ambulance Association (LACAA) Attn: Matt Armstrong
c/o LACAA, P.O. Box 2305, Santa Fe Springs, CA 90670

Registration: email — matt@guardianambulance.net

CHECK OR MONEY ORDER ONLY — PLEASE MAKE CHECKS PAYABLE TO AASDC

Where:



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